



Refund, Cancellation and Transfer Policy

Thank you for your interest in this Yoga Teacher Training (YTT) programme, which combines in-person sessions with online coursework. Due to the extended nature and hybrid format of this training, we have established the following refund and cancellation policy to ensure fairness and clarity for all participants.

1. Non-Refundable Deposit

- A non-refundable deposit of A\$500 is required to reserve your space in the training.
- This deposit is applied toward your total tuition and secures your enrolment.

2. Tuition Payment

- Full tuition must be paid 4 weeks prior to programme start unless a payment plan has been arranged.
- Participants on a payment plan are responsible for completing all scheduled payments regardless of withdrawal unless otherwise specified below.

3. Refund Eligibility (Before Programme Begins)

Cancellation Timing	Refund Amount
60+ days before start	100% of tuition paid, minus deposit
30–59 days before start	50% of tuition paid, minus deposit
Less than 30 days before start	No refund

“Tuition paid” excludes the deposit.

4. Withdrawal After Programme Begins

- Once the programme begins, no refunds will be given for any reason, including personal schedule conflicts, dissatisfaction, or inability to complete coursework.
- In cases of documented medical emergencies or extraordinary personal circumstances, we may consider offering a partial refund or transfer of tuition toward a future training or jenbarronYOGA experience. This is at the sole discretion of Jen Barron and must be requested in writing.





5. Transfer Policy

- You may request to transfer your enrollment to a future YTT programme (space permitting) or jenbarronYOGA experience up to 30 days before the training begins.
 - Transfers requested less than 30 days before the start date may incur a \$150 administrative fee.
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6. Programme Cancellation

- If we must cancel the training due to low enrollment, emergencies, or other unforeseen circumstances, all tuition and deposit payments will be refunded or credited toward a future training or jenbarronYOGA experience—based on your preference.
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7. Commitment to the Full Programme

- This is a 6-month training, and attendance in self guided, online and face-to-face components is essential for certification.
 - No refunds will be issued for missed sessions. Make-up opportunities may be available but are not guaranteed.
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8. Communication of Cancellation

- All cancellations, withdrawal notices, and transfer requests must be submitted in writing to namaste@jenbarronyoga.com
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Policy Review

This policy will be reviewed annually and updated as needed to remain in alignment with industry standards and regulatory changes.

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